

BOOKING

CONDITIONS

By making bookings with International House London, you agree to these terms and conditions which can also be found on the International House London website at ihlondon.com/terms-and-conditions

If you book your programme at International House London through an agency in your country, then the contract you have is with your agent, and different terms and conditions may apply.

Before you book

Payment

Once you have chosen your course, we require a deposit of £450 payment to secure your place. This is non-refundable. All other fees should be settled in full at least 30 days prior to the start of your course. Payment can be made by bank transfer direct to IH or through our online payment provider Flywire. In addition to a Flywire handling fee, all card payments may be subjected to a fee levied by the card company. These fees are non-refundable. It is your responsibility to cover all bank charges and exchange rate differences for payments.

Amendment charges

Once the programme has been confirmed, amendments will be allowed at the discretion of IH London and may be liable to an administration charge of up to £50.

Cancellation

Cancellations before the course start date must be made in writing to IH London. Once a booking has been confirmed, the following cancellation notice periods and fees apply:

- More than 6 weeks before the course start date: all fees are refunded apart from the £450 deposit
- No refund of fees when a booking is cancelled 29 days or fewer before the course begins.

Acceptance conditions

We accept students on the assumption that they are of sound health and are aged 8–17 at Ellesmere, 12–17 at Oxford, 12–17 in London, and 12–17 in Moulton at the time of the programme.

Travel

All travel details must be finalised and communicated to IH at least 21 days before the start of the programme to guarantee an arranged airport transfer.

Behaviour

The admission of a student is conditional on acceptance of these terms and conditions and of the rules published by the school. School rules will be sent out along with the joining documentation. While every effort will be made to contact parents or guardians regarding serious breaches of school rules, the centre manager may at his/her discretion impose sanctions, including suspension and expulsion. We reserve the right to dismiss any student whose standard of conduct is unsatisfactory. There will be no refund of fees in cases of expulsion and all costs incurred as a result must be paid for by the student.

Damage

All students are liable for loss or damage to school property for which they are responsible. A £50 cash deposit will be taken from all students upon arrival and returned at the end of the programme, providing no damage has been incurred.

Health and safety

We operate a rigorous Health and Safety policy. Staff are all DBS (Disclosure and Barring Service) checked and undergo a period of training and orientation prior to students arriving at the school. All the relevant student-teacher ratios are adhered to, as set out by the Children's Act and relevant governing bodies of language travel courses, such as English UK.

Medical

The school has fully-qualified first-aiders. There are also excellent links with local accident and emergency facilities. We cannot accept students on the Young Learner Programme unless their parents have signed and returned the completed medical and personal information form (Joining Documents). Parents must provide the school with any specific details that are not included on the form but which apply to the student. Medical forms should be completed at least 21 days prior to the student's arrival. Any medication that a student brings with them must be labelled in English and given to a member of IH staff on arrival. We regret that any student arriving with a serious medical condition which was not previously reported on the medical and personal information form may be sent home with no refund of fees.

Force Majeure

In the event of 'force majeure', such as fire, flooding, infectious diseases and other events outside the company's reasonable control which may cause the closure of the school, no refund of fees will be made to students, except at the school's discretion in exceptional circumstances.

Disclaimer

All details are published in good faith, as of August 2018. All programmes are subject to availability and minimum class numbers. We reserve the right to alter any particulars, such as fees, at our discretion. We reserve the right to cancel any course or close the school for any reason. Should this be necessary, we will offer

either a full refund or an alternative course for the same value.

Insurance

We provide insurance for all participants. Please see ihlondon.com/insurance for full details of the coverage including exclusions. Please take out additional coverage if necessary.

Airport transfers

Students will be met by a member of IH London Young Learners Programme staff and accompanied to the school. Shared transfers are available from 10:00 until 19:00 only from: London airports, St Pancras Railways Station, Manchester International Airport, Liverpool John Lennon Airport. For arrivals outside of these times, clients can make their own way to the school or book a private transfer at an additional cost. Clients are welcome to choose between a shared or private transfer during the hours of 10:00 and 19:00, but private transfers will be charged at the full private transfer rate.

This includes a member of the school staff meeting the student at the airport and checking in the student at the airport upon departure.

Visas & British Immigration Regulations

You may need a student visa in order to study at the school. It is your responsibility to obtain this visa and IH London is not responsible if students obtain the wrong visa. If you require a visa, and you arrive without one, you will not be allowed to attend the school.

- International House London is a Tier 4 Sponsor under the UKVI's points based system (no. 5BY3ENNA5).
- International House London will provide the documentation required for students to apply for study visas where applicable.
- Documentation in support of study visa applications will only be provided upon receipt of full fees.
- The school has a legal obligation to collate and maintain application information, as well as passport and visa data, and inform the Immigration Authorities of those students whose attendance falls below the standard required by their visa.
- If a visa application is unsuccessful, IH London needs to be informed and a copy of the visa refusal letter should be sent to the admissions team. A refund will be issued when we receive this documentation, providing that it is at least 4 weeks before the start of the course. In this instance, we will refund the fees except for the deposit of £450. If we are notified fewer than 4 weeks before the start of the course, the normal cancellation charges will apply.



New
for 2019,
easy payments
online through
Flywire.

YOUNG LEARNER

DATES & FEES

2019

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ihlondon



DATES & FEES

OXFORD	
START DATES 2019	PRICE PER WEEK
10th July, 17th July, 24th July, 31st July, 7th August	
Active English	£1025
English Plus	£1025
START DATES 2019	PRICE PER COURSE
Future Leaders (2 weeks)	£2165
10th July: Entrepreneurship & Leadership or World Leader	
31st July: Pre-University	
ELLESMERE	
START DATES 2019	PRICE PER WEEK
10th July, 17th July, 24th July, 31st July, 7th August	
Discover English	£850
Active English	£850
English Plus	£850
MOULTON	
START DATES 2019	PRICE PER WEEK
3rd July, 10th July, 17th July, 24th July, 31st July, 7th August	
Active English	£889
English Plus	£889
Animal Care	£889
NEWBATTLE	
START DATES 2019	PRICE PER WEEK
30th June, 7th July, 14th July, 21st July, 28th July, 4th August	
Explore English	£790

SHARED TRANSFERS (EACH WAY)

Transfers are £45 each way for the shared transfer service that operates for flights arriving or departing between 10:00 and 19:00 on course start dates (Wednesdays for Oxford, Ellesmere and Moulton, or Sundays for Newbattle) from Heathrow, Manchester, Liverpool or Edinburgh Airports. Arrivals and departures outside of these times will require a private transfer. Groups arriving together may ask for a group quotation.

PRIVATE TRANSFERS (EACH WAY)

Oxford to/from Heathrow	£150
Oxford to/from Gatwick	£295
Oxford to/from Stansted	£295
Oxford to/from St Pancras	£195
Oxford to/from Ellesmere	£195
Oxford to/from London	£150
Ellesmere to/from Heathrow	£395
Ellesmere to/from Manchester	£180
Ellesmere to/from Liverpool	£180
Ellesmere to/from BHX	£250
Ellesmere to/from London	£395
Moulton to/from Heathrow	£250
Moulton to/from Gatwick	£230
Moulton to/from Stansted	£295
Moulton to/from St Pancras	£230
Moulton to/from Oxford	£150
Moulton to/from Ellesmere	£390
Moulton to/from London	£240
Newbattle to/from Edinburgh Airport	£150
Newbattle to/from Glasgow International Airport	£250
Newbattle to/from Edinburgh city centre	£150
Newbattle to/from Glasgow Preswick International Airport	£380



Unaccompanied minor service charge*	£50
Unaccompanied minor service charge return*	£75
All costs are inclusive of parking and waiting times	

*This charge is separate from the airline UM charge.

The cost for Horse riding at Moulton and Ellesmere is £150 per week.

Minimum course length is seven nights.

For students who are not studying English Plus, the LangCert test can be offered at a £50 surcharge.

